

Common Course Outline
ALHT 260
Leadership in Health Occupations
3 Credits

Community College of Baltimore County

Description

ALHT 260 – Leadership in Health Occupations explores the challenges in today’s healthcare environment. This course emphasizes skills to prepare students to be advocates and effective communicators with members of the interprofessional healthcare team.

3 Credits

Prerequisite: Acceptance in the Allied Health program.

Overall Course Objectives

Upon completion of this course students will be able to:

1. examine historical and contemporary factors influencing the development of healthcare in the United States;
2. explain the role of healthcare team members in the current practice environment;
3. discuss the impact of healthcare reimbursement on access to care;
4. demonstrate effective communication techniques and caring behaviors with patients and families to improve health outcomes;
5. describe the role of providers within the healthcare environment;
6. identify the characteristics of professional behaviors with external and internal customers;
7. discuss the impact of diversity on patient outcomes;
8. explain how culture and spiritual belief systems of the patient impact their health care decisions;
9. explain the importance of advocacy in today’s healthcare environment;
10. compare and contrast leadership and management roles; and
11. use critical thinking in respect to ethical dilemmas.

Major Topics

- I. History of healthcare in the United States
- II. Healthcare team members and roles
 - A. Physician
 - B. Nurse practitioners and physician Assistants
 - C. Nurses
 - D. Physical therapist
 - E. Occupational therapist
 - F. Speech therapist
 - G. Respiratory therapist

- H. Social workers
- I. Supportive personnel
- III. Healthcare settings
 - A. Outpatient
 - B. Inpatient
 - C. Home setting
 - D. Tertiary
- IV. Healthcare reimbursement
- V. Professionalism and customer service
 - A. Working with internal customers
 - B. Working with external customers
 - C. Service recovery
- VI. Communication techniques
 - A. Non-verbal versus verbal
 - B. Active listening
 - C. Therapeutic communication skills
 - D. Barriers and roadblocks
- VII. The impact of caring
- VIII. Diversity and spirituality in the healthcare environment
- IX. Safety in today's healthcare environment
- X. Utilizing Information to make health care decisions
- XI. Advocacy
 - A. Individual
 - B. Locally
 - C. Nationally
- XII. Leadership
- XIII. Management
- XIV. Ethical dilemmas

Course Requirements

An overall grade of C (70%) or higher is required for satisfactory completion of the course.

Grading/ Exams

Grading procedures will be determined by the individual faculty member but will include the following:

Grading/Exams:

- A minimum of two examinations
- A minimum of three quizzes
- Minimum of two writing assignments.
- Citations are based on the American Psychological Association (APA) format.

Written Assignments: Students are required to use appropriate academic resources.

Other Course Information

This course is a core course for the Allied Health major.

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